THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS AND THE MINISTER OF STATE IN THE MINSTRY OF PARLIAMENTARY AFFAIRS (SHRIMATI MARGARET ALVA): (a) and (b) In terms of proviso to Article 316(1) of the Constitution, as nearly as may be one-half of the members of UPSC shall be persons who at the dates of their respective appointments have held office for at least ten years either under the Government of India or under the Government of a State.

(c) and (d) Yes, Sir.

(e) Non-official.

Complaints Received from the Public

1013. SHRI VITHALBHAI M. PATEL: Will the PRIME MINISTER be pleased to state:

(a) whether it is a fact that the Ministry have received a number of complaints from the people on their grievances;

(b) if so, the type of complaints received by them during the last five years and the details of disposal of the complaints; and

(c) what is the break-up thereof service-wise i.e. Non-gazetted Officers, officials of All India Services, Central Services and Statutory Bodies, alongwith the nature of complaints, such as anomalies in promotion, transfers, deputations and confirmations etc. ?

THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS AND THE MINISTER OF STATE IN THE MINSTRY OF PARLIAMENTARY AFFAIRS (SHRIMATI MARGARET ALVA): (a) and (b) Yes, Sir. During the years 1988—92, the Ministry of Personnel, Public Grievances & Pensions received about 1,07,000 complaints from the public regarding their grievances. They have been sent to the Ministries/Departments and other organisations concerned for disposal. They mainly pertained to pensionary matters, settlement of retirement dues like gratuity, GPF etc., service matters, requests for employment assistance, payment of claims and dues, harassment and misbehaviour by government servants and employment on compassionate grounds etc.

(c) A service-wise break-up of the complaints is not kept in the Ministry. Complaints received from government servants regarding service matters are dealt with by the concerned cadre controlling authorities/departments/offices and no centralised data regarding receipt and disposal of such complaints is maintained.

Posting of Spouses at the same Station

1014. SHRI V. HANUMANTHA RAO: Will the PRIME MINISTER be pleased to state:

(a) whether it is a fact that a large number of complaints have been received by Government about non-posting of the spouses serving Government at the same station;

(b) if so, the number of such requests acceded to during the last one year;

(c) the number of requests which are still pending for consideration; and

(d) the time by which Government propose to decide these cases?

THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS AND THE MINISTER OF STATE IN THE MINSTRY OF PARLIAMENTARY AFFAIRS (SHRIMATI MARGARET ALVA): (a) to (d) It is for the various cadre controlling authorities to consider requests from spouses for posting at the same station, keeping in view the guidelines issued in this regard by the Department of Personnel and Training on 3-4-1986. Information regarding the number